



**FAMILIES. RESEARCH.
CLINICS. COMMUNITY.**

WITH YOU FOR THE JOURNEY.

Touring Facilities for Day Programs & Long-Term Care

Do you have an advocate that can help you with transition to adult services and benefits that may be available?

Is there a day or work program near your residence? Is there adequate transportation? Medical Support close by?

How close is the home to where the family lives?

FACILITY SPECIFIC/GENERAL OVERALL QUESTIONS

- Is the home co-ed?
- How many support staff will there be at the home during each shift? Is it different on weekends?
- How is communication between the staff and family handled? How do I keep up with what is going on in my child's life?
- What kind of patients do you have here?
- What kind of activities do you offer?
- What are their recommendations for transitioning to the home?
- What is your experience with Angelman Syndrome?

STAFFING

- Is there a place where you can find data about the facility? Ratings, staff retention, previous complaints?
- How many patients to each staff on days, evenings and night shift?
- Are staff consistent? What happens if more staff are needed?
- Are there cameras? If so, how are they monitored?
- Who supervises the staff? Do you have any input in the staff evaluations? Hiring?
- Observe: Are staff making eye contact with you, smiling, speaking kindly to the residents—do staff look happy?

VISITATION

- Are there any restrictions on visitation?
- Is there an open-door policy for family?

MEDICAL/ACCESSIBILITY

- Do they have a nurse on staff?
- How are medications handled?
- How do you handle safety with eating, drinking, locking doors, danger, burns, fires, elopement, etc.
- How are meals and meal planning handled? Ask for sample menu. Do they have a nutritionist on staff?
- What is your accessibility for getting around in the home, bathing, etc.
- Can your child get up and go to bed as she/he wishes? Or is there a bedtime and wake up time that is set?
- Can your child have electronic devices like iPads?
- How are challenging behaviors handled?
- When do you use physical restraints?
- How do you prevent falls and reduce the chance of injury when falls happen?
 - Observe: Take a look at the beds and mats for the floor.

FINANCIAL

- How will the money be handled? Cash, debit card?
- Can you pay the room and board, or do they require that the agency be the representative payee?

HYGIENE

- Do you shave when needed?
- Do you bathe and wash daily?
- How often do you brush teeth?
- Do you have standards of care that you follow?

ADDITIONAL THINGS TO OBSERVE:

- Are there younger residents?
- What are residents doing?
- Do residents look happy?
- Does the food look and smell appetizing?
- What happens on holidays?
- How is transportation handled? Does the home have its own van/car?